

# EMULSION FLOOR POLISH

## Troubleshooting guide



Vinyl, thermoplastic, rubber, sealed wood, marble, terrazzo, asphalt.

SYMPTOM	PROBABLE CAUSE	REMEDY
Poor finish. Gloss streaking.	<ol style="list-style-type: none"> <li>Poor preparation.</li> <li>Use of dirty mops/applicators.</li> <li>Polish applied too thick or too thin.</li> <li>Polish applied too thick.</li> <li>2<sup>nd</sup> coat applied before 1<sup>st</sup> coat dry.</li> <li>Insufficient number of coats applied.</li> <li>Alkali or contaminant on floor.</li> </ol>	<ol style="list-style-type: none"> <li>May be necessary to re-strip polish and apply fresh coat of polish.</li> <li>Ensure equipment is clean and mop/applicator is only used for applying polish.</li> <li>Ensure polish has not been diluted.</li> <li>Re-treat or spray burnishing the floor may help.</li> <li>Re-treat or spray burnishing the floor may help.</li> <li>Apply further coats as necessary especially on old or porous floors.</li> <li>May be necessary to strip and re-apply.</li> </ol>
Slippery floor.	<ol style="list-style-type: none"> <li>Oil, water, food etc. on floor.</li> <li>Incorrect polish being used, i.e. solvent wax or wax being walked onto the floor.</li> <li>Silicone furniture polish accidentally sprayed on the floor.</li> <li>Polish applied too thick or too many coats.</li> <li>Excess dust on floor.</li> </ol>	<ol style="list-style-type: none"> <li>Remove by mopping or spray cleaning.</li> <li>Strip-off wax polish.</li> <li>Remove by mopping or spray cleaning.</li> <li>Spray burnishing may help.</li> <li>Mop, sweep, place dust mats at entrance.</li> </ol>
Powdering.	<ol style="list-style-type: none"> <li>Poor preparation.</li> <li>Floor not neutralised.</li> <li>Humid or cold condition.</li> <li>Cold polish applied.</li> <li>Too many coats or polish too thick.</li> <li>Floor damp when polish applied.</li> <li>Strong alkali cleaner used to mop floor.</li> </ol>	<ol style="list-style-type: none"> <li>Strip polish and re-apply.</li> <li>Strip polish and re-apply.</li> <li>Apply polish in 'normal' room temperature conditions.</li> <li>Apply polish when it has been left in room temperature conditions.</li> <li>Spray burnishing may help.</li> <li>Strip polish and re-apply.</li> <li>Use neutral products wherever possible.</li> </ol>
Slow drying.	<ol style="list-style-type: none"> <li>Adverse weather conditions.</li> <li>Applied too thick.</li> <li>Damp floor, contaminated.</li> </ol>	<ol style="list-style-type: none"> <li>Apply polish in 'normal' room temperature conditions.</li> <li>The solvent is not being allowed to evaporate. Ensure adequate ventilation.</li> <li>May be necessary to strip and re-apply.</li> </ol>
Poor durability.	<ol style="list-style-type: none"> <li>Insufficient coats on old or porous floor.</li> <li>Incorrect maintaining product being used.</li> <li>Excessive dust on floor.</li> <li>Incorrect floor pad being used.</li> </ol>	<ol style="list-style-type: none"> <li>A water based seal may be necessary, such as SEALANT B.</li> <li>Use a neutral product whenever possible.</li> <li>Use mats at entrance to reduce dust.</li> <li>Use the softest pad available to achieve the desired result.</li> </ol>
Machine bloom.	<ol style="list-style-type: none"> <li>Too much polish on floor.</li> <li>Incorrect pad or brush.</li> <li>Dirty pad or brush.</li> <li>Incorrect solution in spray bottle.</li> <li>Over use of floor maintainer.</li> </ol>	<ol style="list-style-type: none"> <li>Spray clean using a mild alkali cleaner and red floor pad to cut back excess polish.</li> <li>Check that pad or brush being used is correct type.</li> <li>Always use clean equipment.</li> <li>Use neutral floor maintainer, check dilution rate.</li> <li>Only spray a fine mist onto the immediate floor area you are working.</li> </ol>

# FLOOR SEAL

## Troubleshooting guide



Wood, cork, concrete.

SYMPTOM	PROBABLE CAUSE	REMEDY
Poor finish/gloss.	<ol style="list-style-type: none"><li>1 Poor preparation.</li><li>2 Dust settling on seal.</li><li>3 Seal applied too thick.</li><li>4 2<sup>nd</sup> coat applied before 1<sup>st</sup> coat dry.</li></ol>	<ol style="list-style-type: none"><li>1 Floor should be clean, dry and free from solvent wax.</li><li>2 Lightly sand and apply further coat.</li><li>3 Lightly sand and apply further coat.</li><li>4 The applicator will drag, probably a light sand and a further coat required.</li></ol>
Slow drying.	<ol style="list-style-type: none"><li>1 Seal applied too thick.</li><li>2 Extreme temperature.</li><li>3 Poor ventilation, humidity.</li><li>4 2<sup>nd</sup> coat applied before 1<sup>st</sup> coat dry.</li></ol>	<ol style="list-style-type: none"><li>1 Solvent not allowed to evaporate. Ensure sufficient ventilation.</li><li>2 Adjust conditions if possible. Heat or ventilate room.</li><li>3 Adjust conditions, as above.</li><li>4 Always allow sufficient time in-between coats.</li></ol>
Poor adhesion/peeling.	<ol style="list-style-type: none"><li>1 Poor preparation.</li><li>2 Seal not compatible.</li><li>3 Seal not keyed with old seal.</li><li>4 Contaminant on the floor.</li></ol>	<ol style="list-style-type: none"><li>1 Floor should be clean, dry and free from solvent wax.</li><li>2 Sand old seal and test a small area for compatibility if in doubt.</li><li>3 Lightly sand or dry burnish with green pad.</li><li>4 May need re-sanding. If seal not adhered to floor, check the side on the tin. If it has adhered to the tin it should have adhered to the floor.</li></ol>
Poor durability.	<ol style="list-style-type: none"><li>1 Seal applied too thin.</li><li>2 Insufficient quality of seal for amounts of traffic.</li><li>3 Seal thinned before use.</li><li>4 Sand, grit.</li></ol>	<ol style="list-style-type: none"><li>1 A further coat will be required, especially on old floors.</li><li>2 A further coat will be required.</li><li>3 We would prefer the seal to be used undiluted.</li><li>4 Dust mats may be required at entrances.</li></ol>

# FLOOR POLISH STRIPPER

## Troubleshooting guide



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SYMPTOM	REMEDY
Not working.	<ol style="list-style-type: none"><li>1 Always use warm or hot water.</li><li>2 Allow sufficient time for solution to penetrate the polish film.</li><li>3 Incorrect dilution rate used. Consult label.</li><li>4 Too many coats of polish on floor. It may need a second strip.</li><li>5 Incorrect pad or brush used.</li></ol>