

TROUBLESHOOTING GUIDE

SMART OPL LAUNDRY SYSTEM



SYMPTOM	PROBABLE CAUSE	REMEDY
No power is being supplied to the unit	<ol style="list-style-type: none"> 1. Illuminated switch has been turned off. 2. Issue with the power supply to the unit. 	<ol style="list-style-type: none"> 1. Make sure switch is turned on. 2. Turn power to the laundry machine off and inspect the power cable for any damage. If no obvious signs of damage call the engineer.
Pumps are not priming as they should or not holding a prime.	<ol style="list-style-type: none"> 1. Hole in the tubing from chemical container to the pump head. 2. Hole in the squeeze tube in the pump head. 3. Fitting is not tight on the tubing. 	<ol style="list-style-type: none"> 1. Check the tubing from the chemical container to the pump head for leaks by feeling the tubing for chemical that has leaked out. Replace the tube if necessary. 2. Replace the squeeze tube after inspecting it for a possible hole or leak. 3. Check both the inlet and outlet fitting and tighten if necessary to create a good seal.
Pump not delivering chemical. Poor wash quality.	<ol style="list-style-type: none"> 1. Internal pump tube is split. 2. Internal pump tube is worn. 3. Out of chemical 	<ol style="list-style-type: none"> 1. Clean all traces of chemical from the tube split sensor at the bottom of the pump head and replace tube. 2. Replace internal pump tube. 3. Restore chemical.
Blank display on formula selector	<ol style="list-style-type: none"> 1. Damage to the cable to the dosing unit. 	<ol style="list-style-type: none"> 1. Check the cable for any possible damage.
Pumps are not running but power is on.	<ol style="list-style-type: none"> 1. Signal issues. 	<ol style="list-style-type: none"> 1. Check signal recognition display when machine is running. Refer to user manual for details.
Display showing 'Check chemical'	<ol style="list-style-type: none"> 1. Out of chemical. 	<ol style="list-style-type: none"> 1. Restore chemical.
Formula selector cannot be altered	<ol style="list-style-type: none"> 1. Unit is in wash program. 2. Unit is stuck in wash program. 	<ol style="list-style-type: none"> 1. Wait for 'W' to disappear from display screen and go to default. 2. Unit has not received it's re-trigger signal. Call engineer.

