

## TRAINING SUPPORT DVD - COURSE QUESTIONS

## HOUSEKEEPING

- 1. WHAT SHOULD YOU DO BEFORE HANDLING ANY CHEMICALS?
- 2. BEFORE STARTING TO CLEAN A GUEST ROOM, WHAT SHOULD YOU DO?
- 3. EXPLAIN THE PROCEDURE FOR CLEANING A TOILET?
- 4. WHY SHOULD YOU USE A SEPARATE CLOTH FOR CLEANING THE TOILET AND THE REST OF THE WASHROM?
- 5. WHICH EVANS PRODUCT WOULD YOU USE TO CLEAN MIRRORS, GLASS AND GLASS TOPPED SURFACES?
- 6. WHEN PREPARING TO MOP THE WASHROOM FLOOR, WHAT IS THE CORRECT METHOD OF MAKING UP THE SOLUTION?
- 7. WHEN YOU HAVE FINISHED CLEANING THE WASHROOM AREA AND THE BED HAS BEEN MADE, WHAT ARE THE FINAL TASKS?