

TRAINING SUPPORT DVD - COURSE QUESTIONS

CARPET CLEANING

1. WHAT SHOULD YOU DO BEFORE HANDLING ANY CHEMICALS?

READ THE LABEL AND ADHERE TO HEALTH & SAFETY INSTRUCTIONS.

- 2. BEFORE STARTING TO CLEAN THE CARPET, WHAT SHOULD BE DONE?
 - a) PUT SAFETY SIGNS IN PLACE
 - b) REMOVE AS MUCH FURNITURE AS PRACTICAL
 - c) VACUUM THE CARPET
- 3. WHICH EVANS PRODUCT SHOULD BE USED TO REMOVE CARPET STAINS AND HOW LONG SHOULD IT BE LEFT TO WORK?

USE SPOTLIGHT AND LEAVE ON FOR 1 MINUTE.

- 4. WHY SHOULD THE CARPET BE PRE-SPRAYED WITH EVANS EXTRACT? IT WILL HELP TO LOOSEN THE DIRT.
- 5. WHY SHOULD YOU USE EVANS DEFOAMER?

TO AVOID EXCESSIVE FOAM IN THE RECOVERY TANK, WHICH IS THE RESULT OF AN INCORRECT PRODUCT BEING PREVIOUSLY USED.

6. IF THE CARPET NEEDS DEODORISING, WHICH EVANS PRODUCT SHOULD BE ADDED TO THE SOLUTION TANK?

FLORAZOL.

7. WHERE DO YOU START CLEANING THE CARPET?

AT THE FURTHEST POINT FROM THE ENTRANCE.

8. WHEN THE CARPET IS DRY, WHAT IS THE NEXT STEP?

VACUUM THE CARPET TO RAISE THE PILE AND RETURN FURNITURE.

- 9. WHAT SHOULD BE DONE WHEN THE CARPET CLEANING PROCEDURE HAS BEEN COMPLETED?
 - a) RINSE THE RECOVERY TANK
 - b) WIPE CLEAN THE EXTRACTION MACHINE
 - c) LOCK CHEMICALS AWAY IN CLEANING CUPBOARD